



QUALITY POLICY STATEMENT

Frogson Waste Management recognises the supply of a first class service to our customers to be of primary importance to satisfy their requirements and enhance satisfaction.

We consider the experience, attitude and skill of our staff to be a major resource essential for continuing success and ongoing development of our business. We ensure that staff are familiar with and understand the procedures in our management system relevant to their own work and comply with the requirement of these processes. Our support services and our work environment are reviewed to ensure they continue to be appropriate to meet both our business objectives and appropriate legislative requirements.

It is our aim where practical to continue to improve our quality systems and our service by setting, monitoring and reviewing our quality and business objectives. These reviews and the data collected provide information to enable a factual approach to decision-making to taken for the mutual benefit of all parties.

Our management system complies with the requirements of the International Management Standard ISO 9001: 2000.

The Managing Director has adopted this policy statement.

B Farnell
Managing Director
Date: January 2010

Signature: 